

STANDARDS	MEASURES
<p>1.1: Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment.</p>	<p>1.1.1: Participate in a partnership for development of a Community Health Assessment (CHA). 1.1.2: Complete a Community Health Assessment. 1.1.3: Assure CHA is available to groups & general public.</p>
<p>1.2: Collect & Maintain Reliable, Comparable, and Valid Data that Provide Information on Conditions of Public Health Importance & On the Health Status on the Population.</p>	<p>1.2.1: Maintain a surveillance system for receiving reports 24/7 to identify health problems, public health threats, & EH public health hazards. 1.2.2: Communicate w/ surveillance sites at least annually. 1.2.3: Collect additional primary & secondary data on population health status. 1.2.4: Provide reports of primary/secondary data to the State & Tribal HDs.</p>
<p>1.3: Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards & Social and Economic Factors that Affect the Public's Health.</p>	<p>1.3.1: Analyze & draw conclusions from public health data. 1.3.2: Provide PH data to community via reports on a variety of PH issues at least annually.</p>
<p>1.4: Provide & Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processed Programs, or Interventions.</p>	<p>1.4.1: Use data to inform PH policy, processes, programs &/or interventions. 1.4.2: Develop & distribute community health data profiles to support PH improvement planning processes at the local level.</p>
<p>2.1: Conduct Timely Investigations of Health Problems & Environmental Public Health Hazards.</p>	<p>2.1.1: Maintain protocols for investigation process. 2.1.2: Demonstrate capacity to conduct an investigation of infectious or communicable disease. 2.1.3: Demonstrate capacity to conduct investigations of non-infectious health problems, environmental, and/or occupational PH hazards. 2.1.4: Work collaboratively thru established government & community partnerships on investigations of reportable/disease outbreaks & EH issues. 2.1.5: Monitor timely reporting of notifiable/reportable disease, lab reports & investigation results.</p>
<p>2.2: Contain/Mitigate Health Problems & Environmental Public Health Hazards.</p>	<p>2.2.1: Maintain protocols for containment/mitigation of PH problems & EH hazards. 2.2.1: Demonstrate a process for determining when an All Hazards Emergency Operations Plan (EOP) will be implemented. 2.2.3: Complete an After Action Report following events.</p>
<p>2.3: Ensure Access to Laboratory & Epidemiologic/ Environmental Public Health Expertise & Capacity to Investigate & Contain/Mitigate Public Health Problems & Environmental Public Health Hazards.</p>	<p>2.3.1: Maintain provisions for 24/7 emergency access to epidemiological & EH resources capable of providing rapid detection, investigation & containment/mitigation of PH problems & EH hazards. 2.3.2: Maintain 24/7 access to lab resources capable of providing rapid detection, investigation & containment of PH problems & EH hazards. 2.3.3: Maintain access to lab & other support personnel & infrastructure capable of providing surge capacity. 2.3.4: Demonstrate that Tribal/State/Local HDs work together to build capacity & share resources to address efforts to provide for rapid detection, investigation, & containment/mitigation of PH problems & EH hazards.</p>
<p>2.4: Maintain a Plan with Policies & Procedures for Urgent & Non-Urgent Communications.</p>	<p>2.4.1: Maintain written protocols for urgent 24/7 communications. 2.4.2: Implement a system to receive & provide health alerts & to coordinate an appropriate PH response. 2.4.3: Provide timely communication to the general public during PH emergencies.</p>
<p>3.1: Provide Education & Health Promotion Policies, Programs, Processes, & Interventions to Support Prevention & Wellness.</p>	<p>3.1.1: Provide information to the public on protecting their health. 3.1.2: Implement health promotion strategies to protect the population from preventable health conditions.</p>
<p>3.2: Provide Information on Public Health Issues & Public Health Functions through Multiple Methods to a variety of Audiences.</p>	<p>3.2.1: Provide information on PH mission, roles, processes, program & interventions to improve the public's health. 3.2.2: Establish & maintain communications procedures to provide information outside the HD. 3.2.3: Maintain written risk communications plan. 3.2.4: Make information available thru a variety of methods. 3.2.5: Provide accessible, accurate, actionable & current information in culturally sensitive & linguistically appropriate formats for populations served by HD.</p>
<p>4.1: Engage with the Public Health System & the Community in Identifying & Addressing Health Problems through Collaborative Processes. 4.2: Promote the Community's Understanding of and Support for Policies & Strategies that will improve the Public's Health.</p>	<p>4.1.1: Establish &/or actively participate in partnerships &/or coalitions to address specific PH issues or populations. 4.1.2: Link stakeholders & partners to technical assistance regarding models of engaging with the community. 4.2.1: Engage with community about policies &/or strategies that will promote the public's health. 4.2.2: Engage with governing entities, advisory boards & elected officials about policies &/or strategies that will promote the public's health.</p>
<p>5.1: Serve as a Primary & Expert Resource for Establishing & Maintaining Public Health, Policies, Practices, & Capacity.</p>	<p>5.1.1: Monitor & track PH issues that are being discussed by individuals & entities that set PH policies & practices. 5.1.2: Engage in activities that contribute to the development &/or modification of PH policy. 5.1.3: Inform government entities, elected officials, &/or the public of potential PH impacts, both intended & unintended, from current &/or proposed policies.</p>
<p>5.2: Conduct a Comprehensive Planning Process Resulting in Community Health Improvement Plan.</p>	<p>5.2.1: Conduct a process to develop a Community Improvement Plan (CHIP). 5.2.2: Produce a CHIP as a result of the community health improvement process. 5.2.3: Implement elements & strategies of the CHIP, in partnership with others. 5.2.4: Monitor progress on implementation of strategies in the CHIP in collaboration with board participation from stakeholders & partners.</p>
<p>5.3: Develop & Implement a HD Organizational Strategic Plan.</p>	<p>5.3.1: Conduct a department strategic planning process. 5.3.2: Adopt a department Strategic Plan. 5.3.3: Implement department Strategic Plan.</p>
<p>5.4: Maintain an All Hazards Emergency Operations Plan.</p>	<p>5.4.1: Participate in the process for the development & maintenance of an All Hazards Emergency Operations Plan (EOP). 5.4.2: Adopt & maintain a PH – EOP.</p>

STANDARDS (cont.)

MEASURES (cont.)

6.1: Review Existing Laws & Work with Governing Entities & Elected/Appointed Officials to Update as Needed.

6.1.1: Review laws to determine the need for revisions.
6.1.2: Inform governing entity &/or elected/appointed officials of needed updates to current laws &/or proposed new laws.

6.2: Educate Individuals & Organizations on the Meaning, Purpose & Benefit of Public Health Laws and How to Comply.

6.2.1: Maintain agency knowledge & apply public health laws in a consistent manner.
6.2.2: Ensure that laws & permit/license application requirements are accessible to the public.
6.2.3: Provide information or education to regulated entities regarding their responsibilities & methods to achieve full compliance with PH related laws.

6.3: Conduct & Monitor Public Health Enforcement Activities & Coordinate Notification of Violations among Appropriate Agencies.

6.3.1: Maintain current written procedures protocols for conducting enforcement actions.
6.3.2: Conduct & monitor inspection activities of regulated entities according to the mandated frequency &/or a risk analysis method that guides the frequency & scheduling of inspections of regulated entities.
6.3.3: Follow procedures & protocols for both routine & emergency situations requiring enforcement activities & complaint follow-up.
6.3.4: Determine patterns or trends in compliance from enforcement activities, and complaints.
6.3.5: Coordinate notifications of violations to the public, when required, & coordinate the sharing of information among appropriate agencies about enforcement activities, follow-up activities, and trends or patterns.

7.1: Assess Health Care Services Capacity & Access to Health Care Services.

7.1.1: Convene &/or participate in a collaborative process to assess the availability of health care services.
7.1.2: Identify populations who experience barriers to health care services.
7.1.3: Identify gaps in access to health care services.

7.2: Identify & Implement Strategies to Improve Access to Health Care Services.

7.2.1: Convene &/or participate in a collaborative process to establish strategies to improve access to health care services.
7.2.2: Collaborate to implement strategies to increase access to health care services.
7.2.3: Lead or collaborate in culturally competent initiatives to increase access to health care services for those who may experience barriers due to cultural language or literacy differences.

8.1: Encourage the Development of a sufficient number of Qualified Public Health Workers.

8.1.1: Establish relationships &/or collaborations that promote the development of future public health workers.

8.2: Assess Self Competencies & Address Gaps by Enabling Organizational & Individual Training & Development.

8.2.1: Maintain, implement & assess the HD workforce development plan that addresses the training needs of the staff & development of core competencies.
8.2.2: Provide leadership & management development activities.

9.1: Use a Performance management System to improve Organizational Practice, Processes, Programs, & Interventions.

9.1.1: Engage staff at all organizational levels in establishing or updating a performance management system.
9.1.2: Implement a performance management system.
9.1.3: Use a process to determine & report on achievement goals, objectives & measures set by the performance management system.
9.1.4: Implement a systematic process for assessing customer satisfaction with HD services.
9.1.5: Provide staff development opportunities regarding performance management.

9.2: Develop & Implement Quality Improvement Processes integrated Into Organizational Practice, Programs, Processes, & Interventions.

9.2.1: Establish a quality improvement program based on organizational policies & direction.
9.2.2: Implement quality improvement activities.

10.1: Identify & Use Best Available Evidence for Making Informed public Health Practice Decisions.

10.1.1: Identify & used applicable evidence based &/or promising practices when implementing new or revised processes, programs &/or interventions.

10.2: Promote Understanding & Use of Research results, Evaluations, & Evidence-Based Practices with Appropriate Audiences.

10.2.1: Ensure human subjects are protected when the HD is involved in or supports research activities.
10.2.2: Maintain access to expertise to analyze current research & its PH implications.
10.2.3: Communicate research findings, including PH implications.

11.1: Develop & Maintain an Operational Infrastructure to Support the Performance of Public Health Functions.

11.1.1: Maintain policies & procedures regarding HD operations, review policies & procedures regularly, & make them accessible to staff.
11.1.2: Maintain written policies regarding confidentiality, including applicable HIPPA requirements.
11.1.3: Maintain, socially, culturally & linguistically appropriate approaches in HD processes, programs, & interventions, relevant to the population served in its jurisdiction.
11.1.4: Maintain a Human Resources System.
11.1.5: Implement & adhere to the HD human resources policies & procedures.
11.1.6: Use information systems that support the HD mission & workforce by providing infrastructure for data collection/analysis, program management, & communications.
11.1.7: Maintain facilities that are clean, safe, accessible, and secure.

11.2: Establish Effective Financial Management.

11.2.1: Comply with external requirements for the receipt of program funding.
11.2.2: Maintain written agreements with entities providing processes, programs &/or interventions delegated or purchased by the public HD.
11.2.3: Maintain financial management systems.
11.2.4: Seek resources to support agency infrastructure & processes, programs, & interventions.

12.1: Maintain Current Operational Definitions & Statements of Public Health Roles, Responsibilities, & Authorities.

12.1.1: Provide mandated PH operations.
12.1.2: Maintain current operational definitions &/or statements of the PH governing entity's roles & responsibilities.

12.2: Provide Information to the Governing Entity Regarding Public Health & the Official Responsibilities of the Health Department & of the Governing Entity.

12.2.1: Communicate with governing entity regarding the responsibilities of the PH Department.
12.2.2: Communicate with the governing entity regarding the responsibilities of the governing entity.

12.3: Encourage the Governing Entity's Engagement in the Public Health Department's Overall Obligations & Responsibilities.

12.3.1: Provide the governing entity with information about important PH issues facing the HD &/or the recent actions of the HD.
12.3.2: Track actions taken by the governing entity.
12.3.3: Communicate with the governing entity about assessing & improving the performance of the HD.